

2025 Life Insurance Claims

Last year*, our claims team continued to deliver exceptional service to clients during difficult times in their lives. Here are statistics that demonstrate our efforts.

Key take-aways

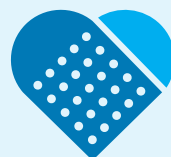
- **97%** of individual life claims are **paid within 5 days** of receiving all required documentation related to the claim
- More than **\$173 million** was issued in life insurance payouts to designated beneficiaries and named insureds
- More than **1,500 beneficiaries** received their payments within three days of providing all required documentation



Total Life Claims

Our individual life claims have a high percentage of being paid out.

- Percentage of claims paid: **98.1%**
- Amount paid: Over **\$173,000,000**



Critical Illness Claims

- Percentage of claims paid: **80.2%**
- Amount paid: Over **\$6,531,000**



*Nationally, all individual life insurance claims between January 1 to December 31, 2025.

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